



1875 Rainbow Drive NW, Lancaster, OH 43130

(740) 653-6000 phone

(740) 653-6051 fax

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Dear Client:

Thank you for giving us the opportunity to care for your horse's medical needs. We are pleased to have you as a new client. It is our mission to provide high quality equine medical care and customer service to our patients and their owners. Our clinic staffs two full time veterinarians, Dr. David J. Crum and Dr. Stephanie K Huebner, that are available for ambulatory appointments Monday through Friday 7:30 am – 5:00 pm and for emergencies 24 hours a day, 7 days a week. Our office is open Monday through Friday 8:00 am – 4:30 pm to assist you in scheduling an appointment.

For those of you that have been referred to us by a trainer, it is our policy to consider the trainer as your designated agent. He/She has the authority to request treatment and services on your behalf, unless designated differently in our Service Authorization Form.

We offer a wide range of services:

- Preventative Health Management
- Sports Medicine and Lameness Examinations
- Pre-Purchase Examinations
- Emergency Service Care
- Dentistry
- Digital Radiology
- Ultrasounds
- Shockwave Therapy
- PRP and IRAP Therapy as well as Cryotherapy and Mesotherapy
- Laboratory Services and Online Pharmacy

We ask that all of our clients fill out a **Service Authorization Form** through our secure website. If you do not have internet access, please call the office and we can mail those forms to you to be filled out and returned to our office.

If you have any questions, please do not hesitate to call our office at 740-653-6000. We are here to care for your horse and to assist you.

Sincerely,

Crum Equine Veterinary Service